

GREG PALMERINO

CUSTOMER SERVICE PROFESSIONAL

CONTACT

Mobile. 714.414.7476
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1054 East Appleton St.
Long Beach, Ca 90802

PROFESSIONAL SKILLS

Customer Service Expert
Accomplished Writer
Team Management
Mindful Communication
Collaborative Nature
Microsoft Office
Problem Solver
CPR/AED Certified
Exceptional Public Speaker
PADI Certified Rescue Diver
Yoga Alliance 200 hour E-RYT

PERSONAL SKILLS

Punctual and Reliable
Fast Learner
Highly Organized
Multitasker
Sense of Presence
Genuine and Positive
Passionate about conservation.
Team Player
Highly Creative
Public Speaker

REFERENCES

JASON VILLALOBOS

Concierge, Ritz Carlton Bacara
mobile. 415.312.2201

NATASHA NEEDLES

Founder/Yoga Director, Soho Yoga
mobile. 209.559.0893

NOEL SALTER

Floor Manager, Broadway.com
mobile. 714.345.3980

JACQUELINE GRIFFITHS

Owner, FUNK Yoga & SUP Co.
mobile. 215.479.8470

PROFILE

Hardworking customer service professional with a positive attitude, broad skill set and experience working with a diverse, high profile and international clientele.

EXPERIENCE

YOGA AND MEDITATION TEACHER

Independent Contractor, Los Angeles California | Mar 2013 - Present

- Developed working relationships with studios and private clients.
- Cultivated extensive knowledge in philosophy, physiology and business.

SEASONAL STUDIO MANAGER

FUNK Yoga and SUP Co., Little Corn, Nicaragua | Feb 2018 - May 2018

- Performed all operational duties.
- Traced sales, balanced accounts and coordinated payroll.
- Taught multiple daily offerings of yoga and meditation.
- Connected with an international and multicultural client base.
- Developed a successful fundraising program for the community.
- Aided in the creation of a Sea Turtle Headstart Program.

RECEPTIONIST

Hot 8 Yoga, Santa Monica, California | Nov 2012 - May 2015

- Managed the flow of an exceptionally busy luxury yoga studio.
- Trained new employees in exceptional customer service.
- Maintained the luxurious environment by cleaning and organizing.
- Developed my knowledge of Yoga, becoming an Instructor.

CUSTOMER SERVICE REPRESENTATIVE/MARKET LIASON

Broadway.com, New York, New York | Nov 2011 - Sept 2012

- Provided exceptional customer service to an international client base.
- Attended and wrote coverage on all new Broadway shows.
- Market Liason for theater subscription holders in San Antonio TX.
- Quickly learned Arctix and other complex computer programs.
- Managed multiple exceptionally busy phone lines.

TOUR GUIDE

Snorkel Cali, Catalina Island, California | Summer 2019

- Led weekly snorkel tours to Catalina Island
- Created opportunities to teach about the environment and conservation.

EDUCATION VOLUNTEER

Aquarium of the Pacific, Long Beach, CA | May 2019 - Present

- Engaged guests and created memorable experiences with the tools and exhibits the aquarium provides.

EDUCATION

BACHELOR OF ARTS IN THEATER

California State University Fullerton | 2003 - 2009